



QUALITY POLICY

At Ontelur, a maritime supply company specialized in provisioning vessels in Montevideo and throughout the country, we are committed to providing a comprehensive, efficient, and reliable service tailored to each client's needs.

Our Quality Policy is based on the following principles:

- Fulfill customer requirements by delivering customized solutions with honesty, responsibility, and fluid communication.
- Comply with all applicable requirements, including legal and regulatory obligations, as well as those established by our clients and interested parties.
- Build sustainable relationships with strategic local suppliers to ensure competitiveness, quality, and continuity of service.
- Continuously improve our Quality Management System by evaluating our performance, strengthening our capabilities, and promoting an organizational culture focused on operational excellence.

This policy guides all our strategic decisions, ensuring alignment with our mission of being a reliable reference in maritime provisioning, operating 24/7 with the highest service standards.

MISSION

To develop a specialized service for each client, adapted to their specific characteristics and infrastructure

VISION

To become the leading maritime supply company in Uruguay, recognized for our 24/7 responsiveness, operational reliability, and service excellence. We aim to strengthen strategic alliances that allow us to expand our presence in national and international ports through sustainable, efficient, and continuously improving management.